

ABOVE AND BEYOND

OUR GLOBAL DEFENCE CREDENTIALS



DEFENCE

sodexo
QUALITY OF LIFE SERVICES

> QUALITY OF LIFE. IT'S MORE THAN A STATEMENT, IT'S OUR PURPOSE.

Sodexo is a global integrated facilities management company working in partnership with both corporate and public sector clients.

Sodexo has been proving facilities management services for more than 50 years. We work to improve quality of life, helping people to be more satisfied and productive. By contributing to individual well-being, we help clients enhance the performance of their organisations.

We work in partnership with public and private sector clients to design and deliver support and front-line services in a range of environments including hospitals, universities, prisons, public services and, of course, the armed forces. We have provided services to some of the most high profile public events and iconic venues around the world, from the Olympics and Tour de France, to the G7 summit in Japan.

Our breadth of experience and geographic reach help improve quality of life for millions of people every day.

Our global scale and expertise gives us unparalleled access to international best practice

Sodexo in Australia

Sodexo Australia employs over 5,000 people on 288 sites.

Our Australian operations currently serve clients in the Corporate, Justice, Education, Energy & Resources, and Aged Care sectors.

4=7,000 employees

the world's 19th largest employer

operating in 80 countries

34,000 sites

AU\$25.1 billion annual global revenues

Delivering services each day to

100 million people



1,071 defence contracts worldwide

Over
1,000,000 meals served to armed forces every day

Impressive figures by any standards. But it all comes down to one simple purpose. We are committed to improving the performance, the efficiency and the value of the organisations we work with.

In short, we believe we can only succeed if you succeed. And the way we can do that is to devote ourselves to improving the quality of life for every single person we're involved with, from clients to customers and employees.

More than ever clients are looking for an expert partner; someone who understands their sector and its unique challenges. This change has seen Sodexo's philosophy become increasingly relevant.

We have evolved to be ready and equipped to have the resilience to provide whatever it takes to keep your operation running smoothly and efficiently.

But while others might stop there, Sodexo goes further. Delivering more for less has become central to our way of working. We believe that if we aren't constantly exceeding your expectations, we aren't doing enough. Going above and beyond is woven into our culture. So when we talk about improving quality of life, it's not just a statement, it's our purpose.

Going above and beyond is woven into our culture.

> SODEXO DEFENCE SERVICES. OUR MISSION IS TO UNDERSTAND YOUR MISSION.

Defence clients work with us as a support services provider who understands the strategic challenges of running efficient and effective facilities and operations.

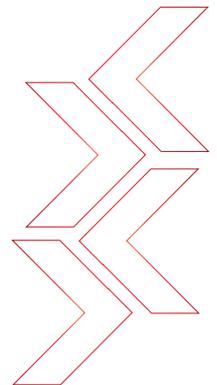
As the world develops, governments' approach to security and defence must respond and evolve. One of the changes we have seen is a move towards consolidating contracts, in the search for streamlined processes and greater efficiencies.

By developing strong, successful partnerships we believe we are uniquely positioned to enable governments to address the challenge of increasing costs with the continued need for ever more sophisticated defence requirements.

We have more than 30 years' experience working with some of our defence partners. This has given us a deep and unmatched understanding of the complexities of working with the armed forces. Every unit is different. And when you work with Sodexo one of the first things we'll do is spend time understanding your needs. Our wealth of experience will help both of us benefit from global learnings to develop the most effective and efficient solutions.

Over the next few pages we'll see how Sodexo is a valued and trusted partner to many armed forces around the world; and how our deep commitment to these partnerships translates into our own focus on resilience and readiness.

More than ever clients are looking for an expert partner; someone who understands their business sector and the unique challenges you face.





We have made significant investments into becoming an industry-wide leading authority on working in the public sector

While others might settle for 'off the shelf' solutions, ours will always be aligned with the particular demands of the armed forces and within the ethos of military life.

We believe that working in the public sector carries a strong moral imperative. Taxpayers' interests must be treated transparently, ethically, and must be fully accountable. Sodexo employs a wide range of sophisticated performance measures, holding us to account on areas such as quality assurance, customer service and contract delivery.

As an organisation, we have a global commitment to contribute to the economic, social and environmental development of the communities, regions and countries where we operate through Sodexo's corporate responsibility roadmap, Better Tomorrow 2025.

We are a market leader in the development and implementation of effective sustainable procurement and employment practises which focus on:

- Employing local staff
- Engagement with local producers
- Engagement with Indigenous supplier network
- Sourcing sustainable products



> SODEXO DEFENCE SERVICES. GLOBAL REACH, LOCAL KNOWLEDGE.





REST OF THE WORLD

- Australia
- India
- Singapore
- South Korea
- Thailand
- United Arab Emirates

> SODEXO DEFENCE SERVICES. A WORLD OF SOLUTIONS.



EVERYDAY SUPPORT SERVICES

- Catering and food supply
- Camp services
- Accommodation and hospitality services
- Transport services
- Gymnasiums and recreational activities
- Mess hall management
- Social hubs
- Cleaning services
- Family support services
- Local community services
- Housing and equipment management and maintenance
- Health and medical services
- Clothing and laundry services
- Uniform and equipment supply and distribution

BASE SUPPORT SERVICES

- Intelligent buildings and site maintenance
- Mutli-technical maintenance
- Utilities and energy management
- Waste management solutions, black and grey water treatment
- Carbon footprint reduction
- Camp design, construction and project management
- Construction and maintenance of buildings and roads
- Total base management for Army, Navy and Air
- Force and support services
- Garrison and accommodation management



OPERATIONAL SUPPORT

- Non-armed security and access control
- Monitoring and surveillance
- Mobile patrols
- CCTV maintenance and management
- Firefighting and rescue services
- Range management and security
- Ammunition storage
- Training areas, facilities and equipment maintenance and management
- Weapons cleaning and storage
- Ship cleaning

SPECIALISED SUPPORT

- Transport and supply of equipment and perishables
- Asset tracking
- Construction, warehouse and stock management
- Car fleet management and maintenance
- Vehicle rental
- POL supply and service
- Road maintenance
- Estate works and management
- Asbestos management
- Workshop management

For more information, please contact:

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